

Patrons must come into the library and personally sign up for Internet use.

TROUBLE SHOOTING

 **When you try to connect to a site, a box comes up saying that it is unable to connect:**

-Internet sites do get busy, especially at certain times of the day. Try again in a few minutes. Also check the address if you have manually typed it in—you may have a typo.

 **When you go to a site, it is no longer there:**

-Internet sites do change addresses, or simply cease to exist. Often, if a change of address is involved, the new address will be provided.

 **When you want to print only one page of a multi-page site:**

-Select *Print Preview* under the *File* command to determine what the page number is, and select that number when the print window comes up.

PRACTICE :

 **Look up a phone number:**

Open: <http://switchboard.com>

Try searching for your name, or a long lost friend.

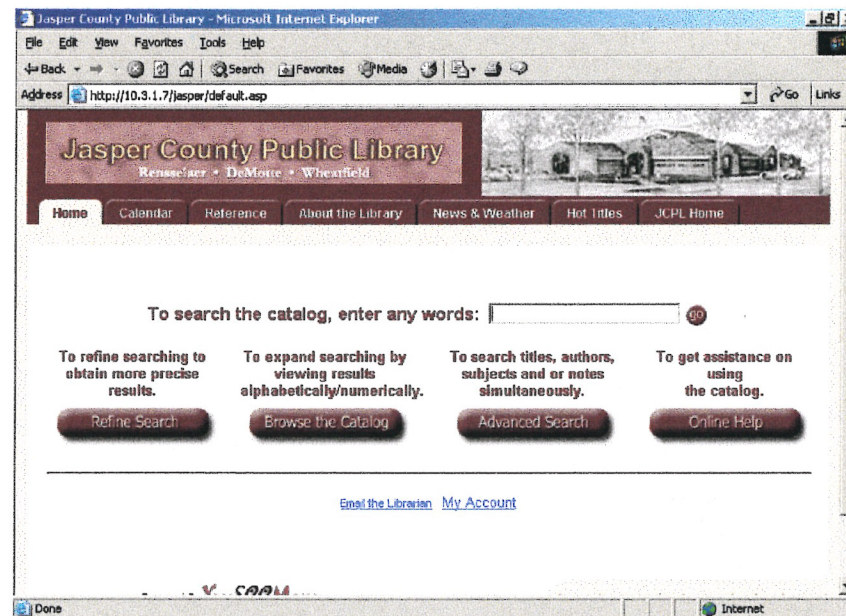
 **Find information on a Company:**

Go to the Jasper County Public Library's Home page, to "Other Useful Web Sites". Choose Hoover's Online Home Page. Scroll down to the free company capsules, and enter the name or ticker symbol of a company.

 **You have to drive to Rockport, IN soon. Find out how far it is from Rensselaer:**

Open: <http://www.indo.com/distance/>

After you find the distance, click on the driving directions for a map, and detailed directions.



A picture of our Catalog using Microsoft Internet Explorer.

INTERNET BROWSERS

Browsers, such as Netscape Navigator or Microsoft Explorer, make using the World Wide Web easier. At the Jasper County Public Libraries, we use Explorer.